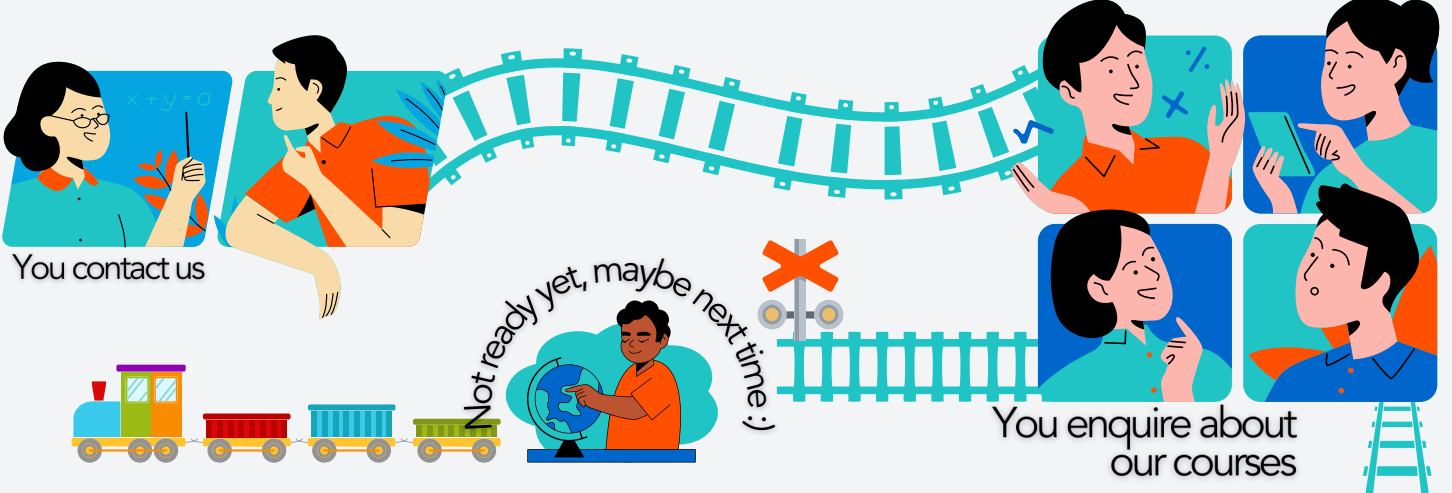
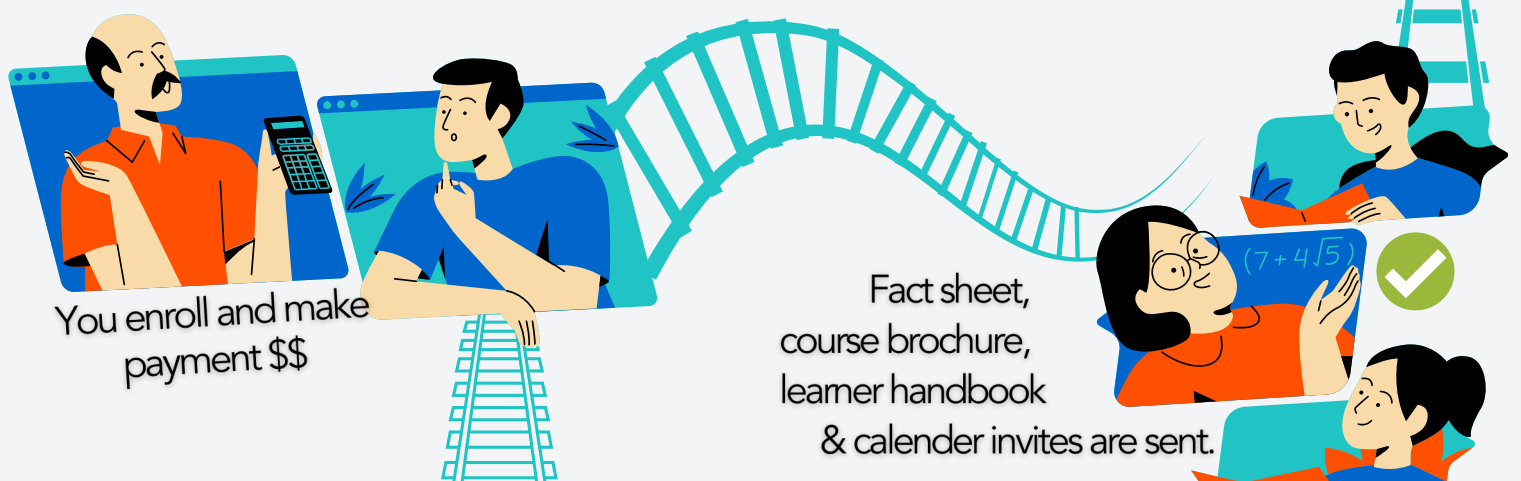


CERT IV FLOW CHART



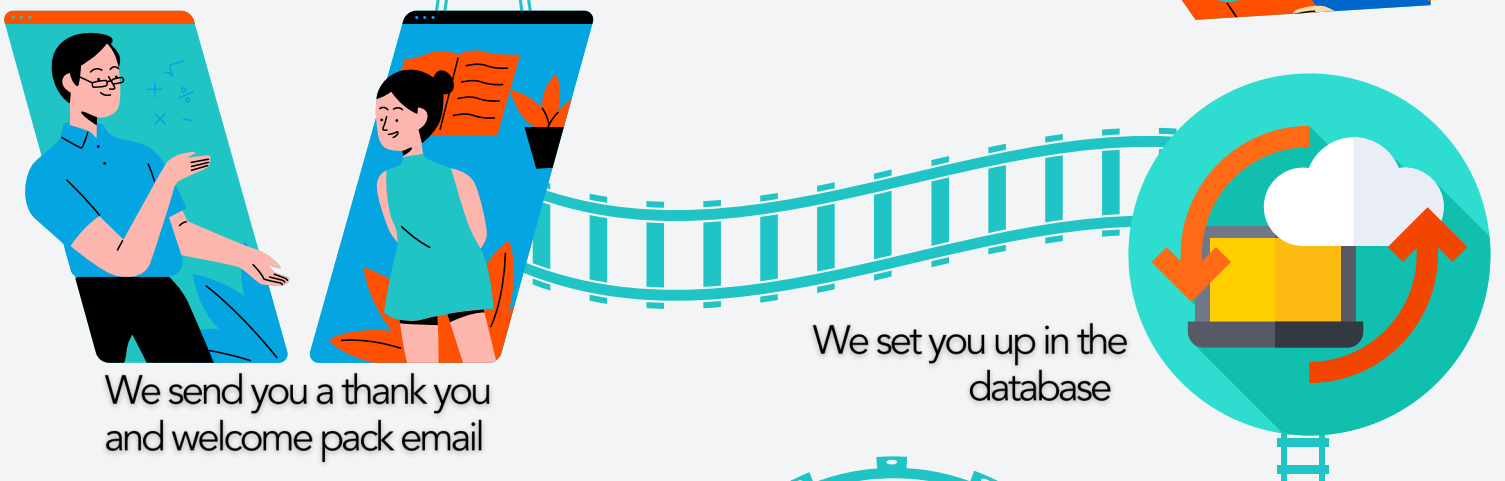
You contact us

You enquire about our courses



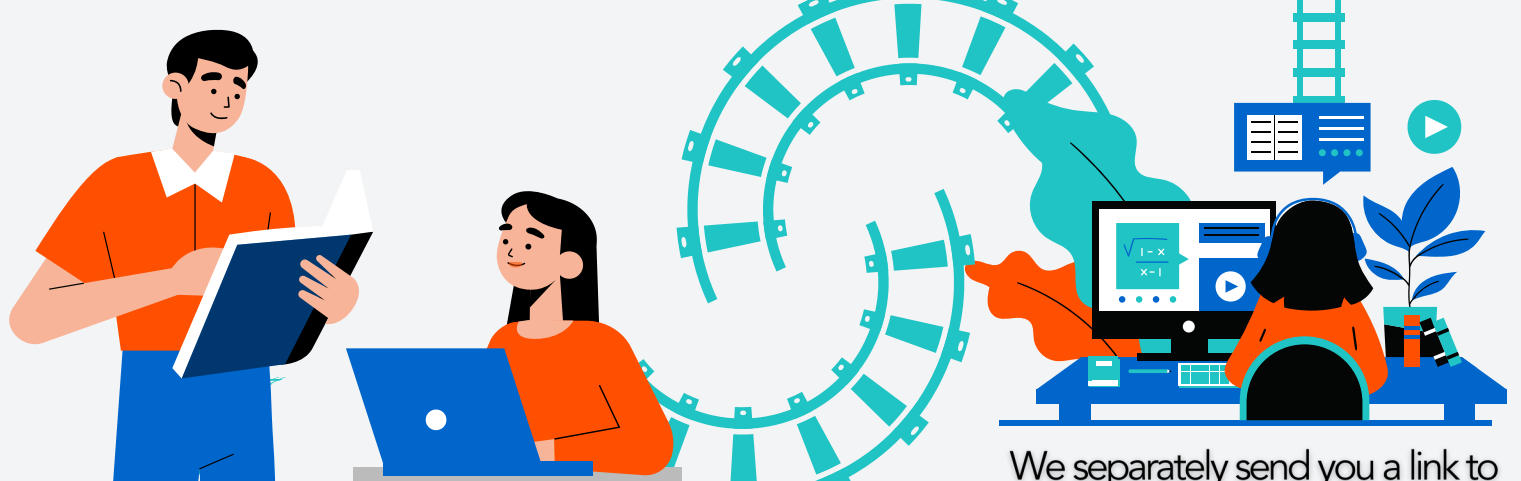
You enroll and make payment \$\$

Fact sheet, course brochure, learner handbook & calendar invites are sent.



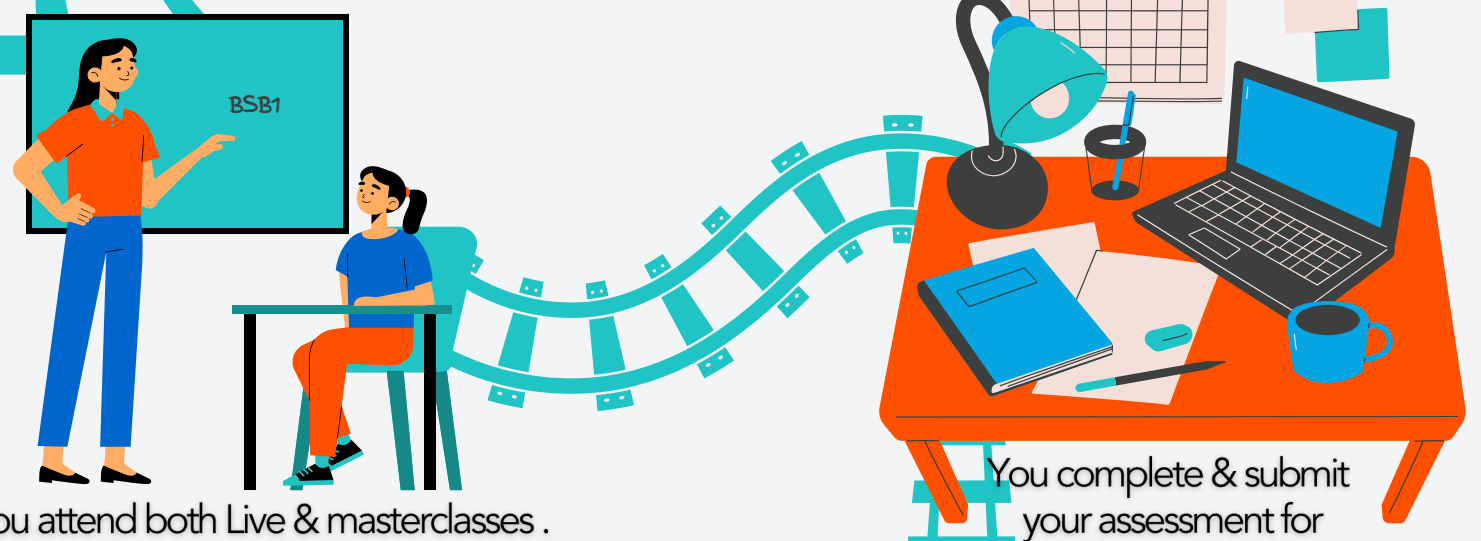
We send you a thank you and welcome pack email

We set you up in the database



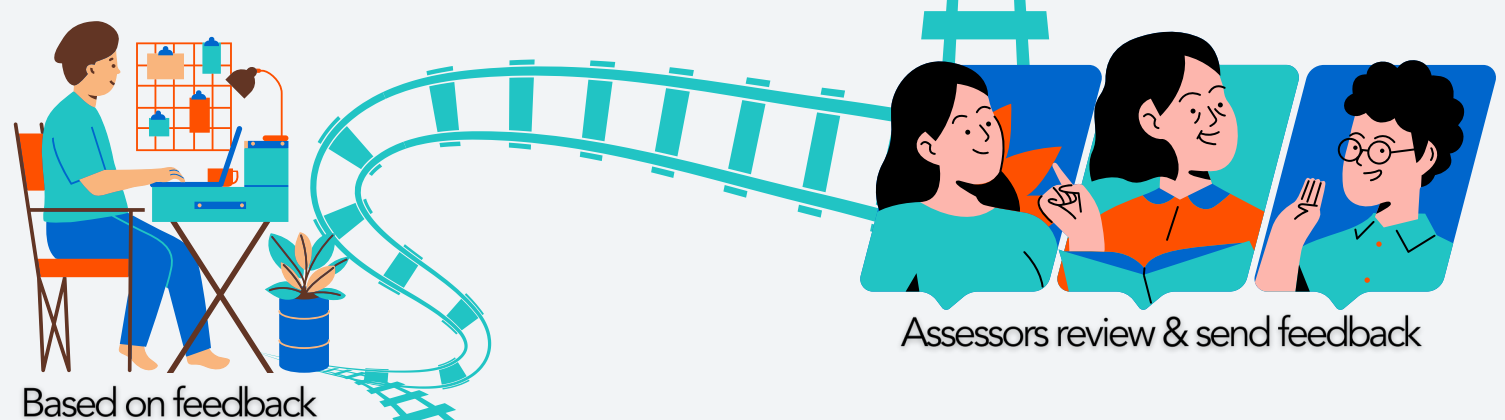
You attend your first class & induction day with your trainer (make sure to write down those questions beforehand).

We separately send you a link to register through your learning platform.



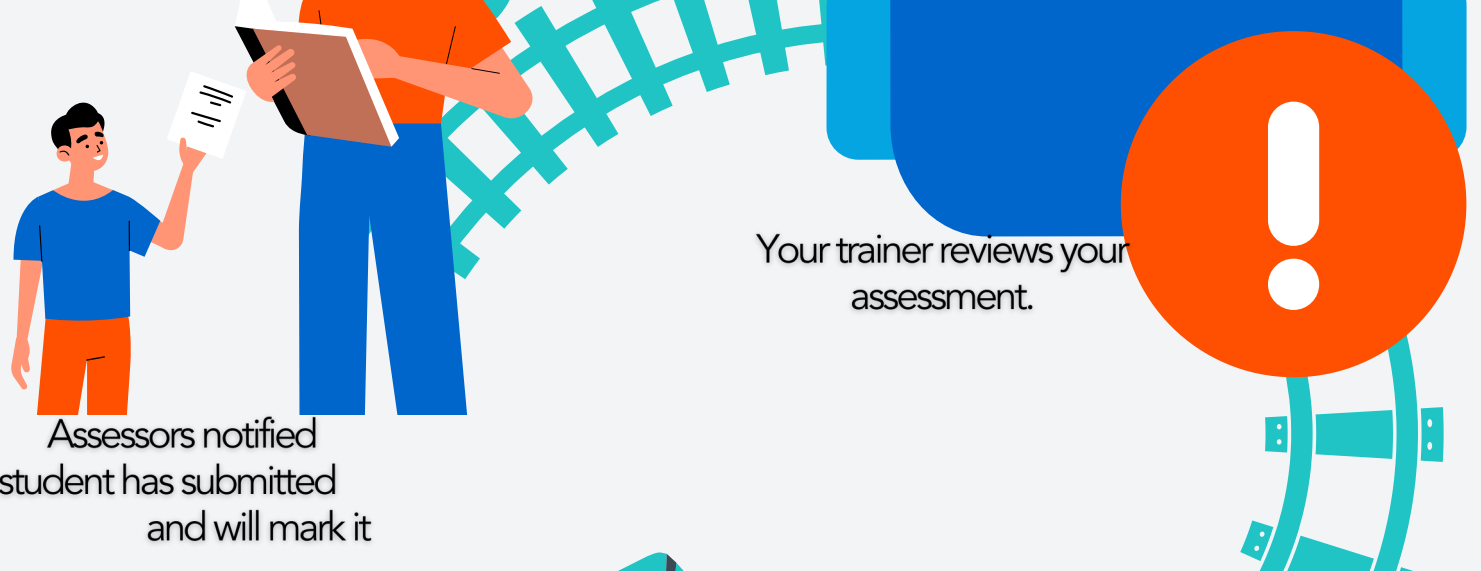
You attend both Live & masterclasses .

You complete & submit your assessment for feedback



Assessors review & send feedback

Based on feedback you make your first official submission via your learning platform.



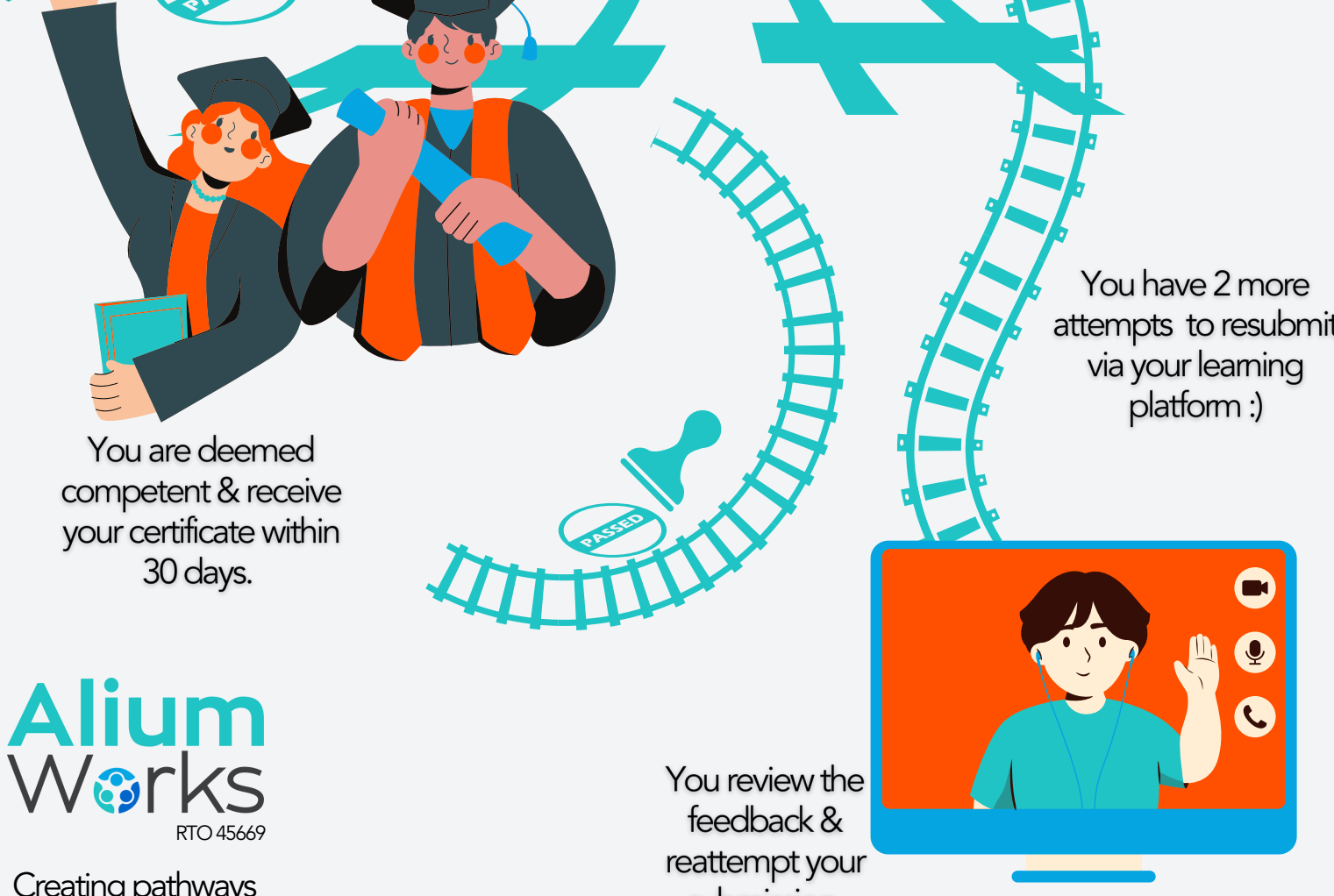
Assessors notified student has submitted and will mark it

Your trainer reviews your assessment.



You are deemed competent & receive your certificate within 30 days.

You have 2 more attempts to resubmit via your learning platform :)



You review the feedback & reattempt your submission.